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COVID-19 Advisory Statement

As we welcome patients back to our office(s), your well-being is our top priority. We continue to monitor events in our local community and continuously update our policies and protocols related to COVID-19. We are fully committed to continuing to offer you the highest standard of hearing healthcare.

In keeping with recommendations by leading health authorities, we are making several changes to our already stringent procedures to further support the health and wellness of everyone who comes to our office(s).

COVID-19 Protocol

- ✓ We see patients by appointment only and appointments will be limited and structured to maximize social distancing while ensuring treatment in the safest way possible. Walk-in hours are not available at this time.
- ✓ To further assist with the best social distancing practices, we ask that patients enter the office alone or with one essential caregiver.
- ✓ Face mask must be worn at all times by anyone entering our office.
- ✓ Our staff will be wearing face masks and gloves during your appointment.
- ✓ Hands and equipment will be sanitized diligently after each patient.
- ✓ Hand sanitizers will be placed throughout the office environment.
- ✓ Curbside service and video consultations are available at your request.

Please call **(607) 724-1210** today to schedule your personal appointment. If you have any questions, please don't hesitate to contact us by phone or email us at lawsonshearing1953@gmail.com.

Stay safe and healthy and we look forward to serving you!

Sincerely,
Jonathan Lawson
B.A., BC-HIS

5/20/20